



Subject: Important Notice Regarding Your Recent Purchase

Dear Customers,

Thank you for your recent purchase of our **Rainier Arms Precision Match Grade AR-15 .223/5.56 Bolt Carrier Group (BCG) - Nitride**. We appreciate your trust in our products and are committed to delivering the highest quality and reliability.

It has come to our attention that a limited number of units from a recent production batch may experience a potential issue involving the hole for the roll pin that secures the ejector in the bolt of the BCG. Under use, the roll pin may begin to shift ("walk") or, in rare instances, completely work its way out of the hole. If this occurs, it may prevent proper ejection of the spent casing, leading to the empty casing remaining in the bolt.

What You Need to Know

- Only applies to purchases from Optics Planet after Aug 1, 2025.
- This issue does not affect all units, only a small subset.
- If your unit is functioning normally, no immediate action is required.
- If you experience failure to eject or a casing being retained, please contact us for assistance.

Our Commitment to You

We stand behind our products and will provide:

- Free inspection
- Replacement parts if necessary
- Full coverage of any related shipping costs

To Request Service or Assistance

Call us at: 877-556-GUNS (4867)

Email: che@rainierarms.com

Please reference "**Ejector Roll Pin Notice**" in your message.

We sincerely apologize for any inconvenience. Your safety and satisfaction are our top priorities, and we are taking corrective measures to ensure the highest product integrity moving forward.

Thank you for being a valued customer of Rainier Arms in partnership with OpticsPlanet. We appreciate your understanding and continued trust.

Respectfully,
Che Chon
Armorer
Rainier Arms